

INSTRUCTION MANUAL

OAKWORKS®

*ProLuxe
Europa™*





OAKWORKS®
Bodies Talk. We Listen.

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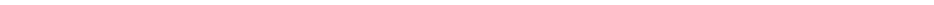
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- Symbols

• SYMBOL IDENTIFICATION

SYMBOLS: (used on Product & Labels)



This symbol, when used in this manual or on product labels, indicates a Protective Earth (Ground) Terminal.



This symbol when used in this manual or on product labels, warns that during transport there should be no stacking of containers.



This symbol, when used in this manual or on product labels, indicates that the product should be protected from moisture. The humidity specifications for Transport & Storage are listed on page 15.



This symbol, when used in this manual or on product labels, indicates that information is given regarding the recommended temperature limits during transport and storing.



This symbol, when used in this manual or on product labels, indicates the date of manufacture of the device.



This symbol, when used in this manual or on product labels, indicates alternating current (AC).



This symbol, when used in this manual or on product labels, indicates direct current (DC).



This symbol, when used in this manual or on product labels, indicates that instructional information is included. It should be read carefully and completely .

INTRODUCTION

ProLuxe Europa™

OAKWORKS® *ProLuxe*™ *Series* offers a variety of positioning capabilities for Massage Therapists and Spa Professionals of all specialties. On these multifunctional professional tables the practitioner can perform numerous protocols with ease and comfort. The fully electric *ProLuxe*™ *Series* is especially effective when professional protocols require specific positioning for the client or patient. While the client receives comfortable, relaxing support, the comfort level of the therapeutic professional is enhanced by superior ergonomics.

The *ProLuxe*™ *Series* should not be used in any other manner than that described within this manual. Use of any unnecessary force or unauthorized procedures could result in injury to practitioner, client or equipment.

ProLuxe Europa™

The *ProLuxe Europa*™ combines the stability of a stationary table with the ease of an electric lift table all in one piece of equipment that also has a wheeled base for portability. It is an affordable, hard-working, steel-framed lift table that will make your work easier. It features 2 foot controls to enable the practitioner to make the precise adjustments to height from either side of the table. This is an added benefit that really makes it a custom fit to each client and each practitioner.

The *ProLuxe Europa*™ features a manually adjustable flex-top to easily position the client for a variety of procedures, assuring the client of quick, accurate and optimal comfort. With a specially designed access end, the practitioner can provide the client with the exacting attention needed and do it ergonomically, lessening any strain felt by the practitioner.

The *ProLuxe Europa*™ has the same top-of-the-line ergonomic conscience and exceptional value as the OAKWORKS® luxurious *Celesta*™ Line of tables but with the added value of portability and solid, dual-beamed steel construction. The low height range makes the table wheelchair accessible and thus ADA compliant.



CAUTION

Children must be supervised when around this equipment by a responsible adult.

PRODUCT DESCRIPTION

• *ProLuxe Europa*™

**PRODUCT
DESCRIPTION**

*ProLuxe
Europa*™

Total Lifting Capacity: 550 lbs.

- Solid, stable base of aluminum, finished with a powder-coating for easy and hygienic maintenance
- Super quiet, maintenance-free motor powers the electric lift mechanisms
- Dual foot controls make smooth and quiet height adjustments to accommodate practitioners of every size
- Simple, self-locking wheel design locks when in a working position with 2 molded rubber feet, yet allows quick room-to-room moving convenience
- Table is adjustable to a low height of 18", making it wheelchair accessible and ADA compliant
- CE and ETL approved; Limited Lifetime Warranty
- Included extras: QuickLock™ Face Rest and removable, adjustable Side Arm rests
- Optional extras (additional cost): Bolster Table Extender and International Electrical Configurations.

PRODUCT DESCRIPTION

ProLuxe
Europa™

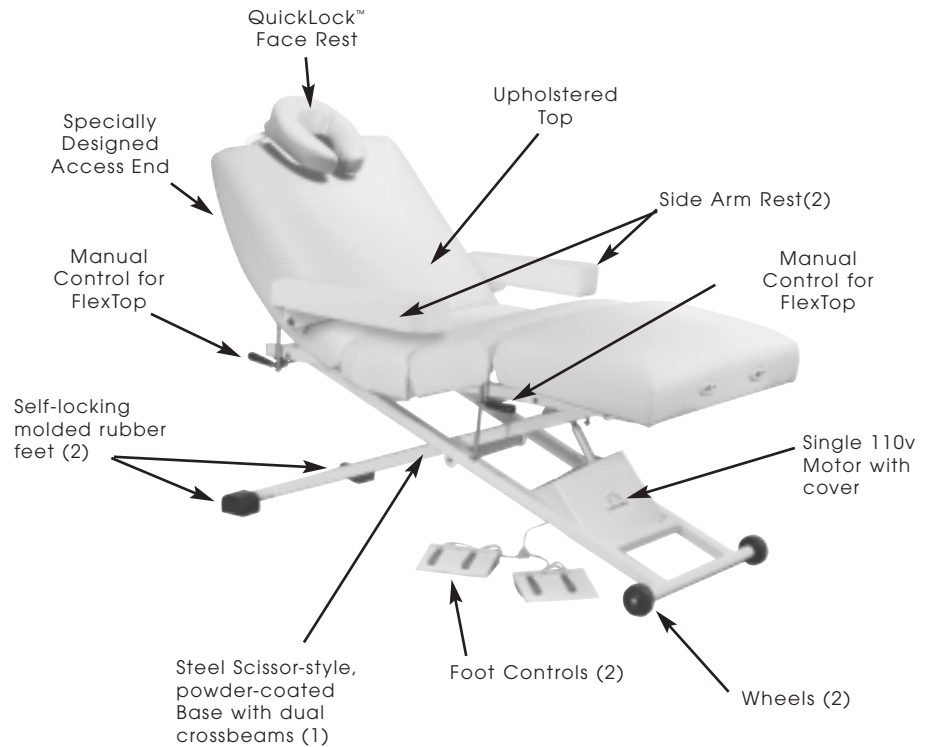


Table Specs* :

- Height: 19" - 36"*
- Width: 26", 29", 31"
- Length: 72"^Δ
- Lift Capacity: 550 lbs.
- Weight: 175 lbs.*
- Top: Access Top
- Padding: Aero·Cel (standard), Plush
- Upholstery: TerraTouch™, Ultratouch II^Δ
- Electronics: single 110 volt motor, 2 low voltage foot controls

For electrical specs, see Specifications Chart, pg 17.

* measurements can be effected by optional selections in padding

• published weight may differ due to options chosen, natural material variations and padding density

DIRECTIONS FOR USE

- Adjusting the Height with the Foot Control

DIRECTIONS FOR USE

ProLuxe
Europa[™]

ADJUSTING HEIGHT OF THE TABLE:

The OAKWORKS® *ProLuxe*[™] *Series* offers height positioning with electronic ease. All tables in the *ProLuxe*[™] series come standard with 2 Foot Controls to make fast, smooth and quiet adjustments to the height of the table.

Functional design with just a touch.

- Foot Control



Be sure to read all cautions, warnings and instructions given in the manual to prevent injury to both operator and client.



Foot Controls:

Operate the foot control as shown below to raise or lower the height of the *ProLuxe Europa*[™]. Having two foot controls allows the therapist to have one on either side of the table making the function available whenever needed with little effort expended.

IMPORTANT



CAUTION

The table weighs as much as 175 lbs. **DO NOT** turn the unit on its side without using proper safety procedures.

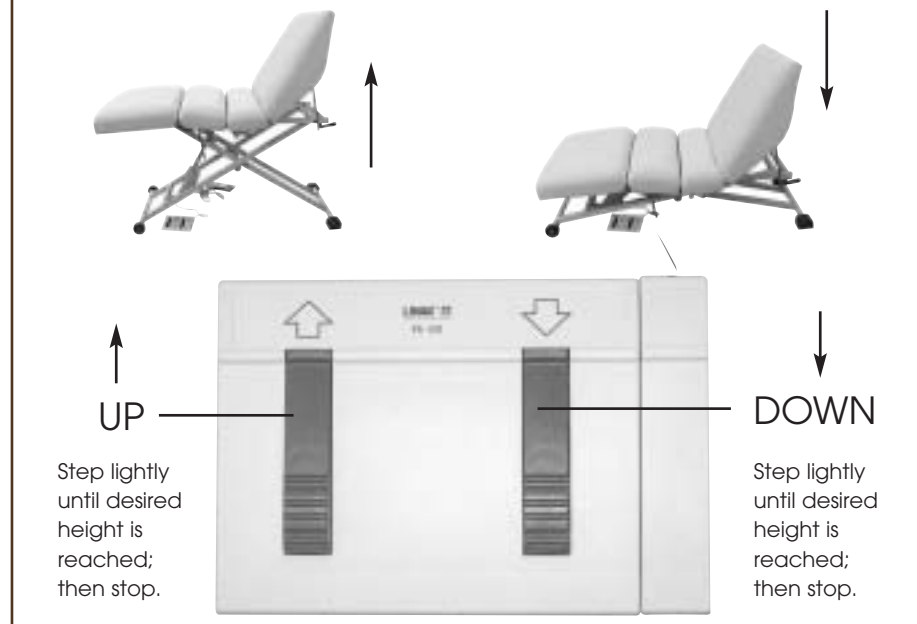


CAUTION

When operating the controls on any of the *ProLuxe*[™] *Series* tables be sure to observe all cautions and warnings given in the manual to prevent injury to both operator and client.

Foot Control:

(used only to change height of table)



DIRECTIONS FOR USE

- Backrest

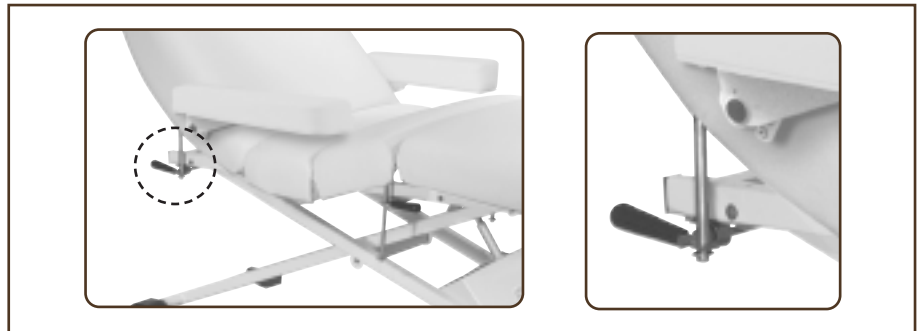
ADJUSTING THE BACKREST:

The backrest on the *ProLux® Europa™* is adjusted manually. The release handles are found on the frame of the table just below the backrest on both sides of the table. They work in tandem and can be accessed on either side of the table.



CAUTION

DO NOT raise or lower the Back Rest while the client is in position on the table. When making these adjustments make certain the patient weight is removed before proceeding.



To Raise or Adjust the Angle of the Backrest:

To raise the backrest from a flat position, grasp the back rest firmly and push (or pull) upwards until you have it at the angle you want. The backrest will automatically lock into this position when you release your hold. If you need to adjust the angle up, merely repeat the action until the top is in the desired position.

To adjust the position downwards, be sure you have a firm hold on the backrest, grasp and hold one of the release handles as you guide the backrest down being careful to maintain a firm hold on the table back as you lower it. Let go of the release handle when you have the backrest at the level you need and the top will lock automatically in position.

The backrest will raise up 80° and when lowered it lies flat. It can be positioned at any angle within that range.



CAUTION

DO NOT lower the Back Rest without a firm hold on the back rest. To release the lock on the position without manually guiding the back rest into place could cause personal injury or damage the table.



DIRECTIONS FOR USE

• Leg Rest

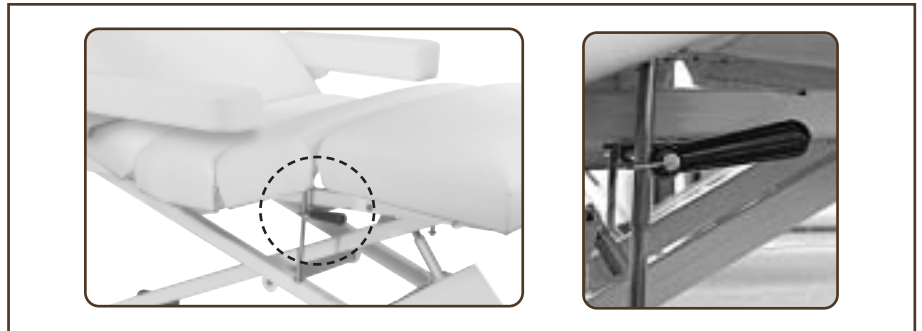
ADJUSTING THE LEG REST:

The leg rest on the *ProLuxe Europa™* is also adjusted manually. The release handles are found on the frame of the table centered on both sides of the table. They work in tandem and can be accessed on either side of the table.



CAUTION

DO NOT raise or lower the Back Rest while the client is in position on the table. When making these adjustments make certain the patient weight is removed before proceeding.



CAUTION

DO NOT lower the Leg Rest without a firm hold on the top. To release the lock on the position without manually guiding the top into place could cause personal injury or damage the table.

To Raise or Adjust the Angle of the Leg Rest:

To raise the leg rest from a flat position, grasp the leg rest firmly at the center section near the release handle and pull upwards until you have it at the angle you want. The leg rest will automatically lock into the position when you release your hold. If you need to adjust the angle up, merely repeat the action until the leg rest is in the desired position.

To lower the leg rest, be sure you have a firm hold on the center section of the table near the release handle, grasp and hold one of the release handles as you guide the leg rest down, being careful to maintain a firm hold on the leg rest back as you lower it. Let go of the release handle when you have the backrest at the level you need and the top will lock automatically in position.

The leg rest will raise up approximately 54° and when lowered it lies flat. It can be positioned at any angle within that range.

DIRECTIONS FOR USE

- QuickLock™ Face Rest

QuickLock™ FACE REST:

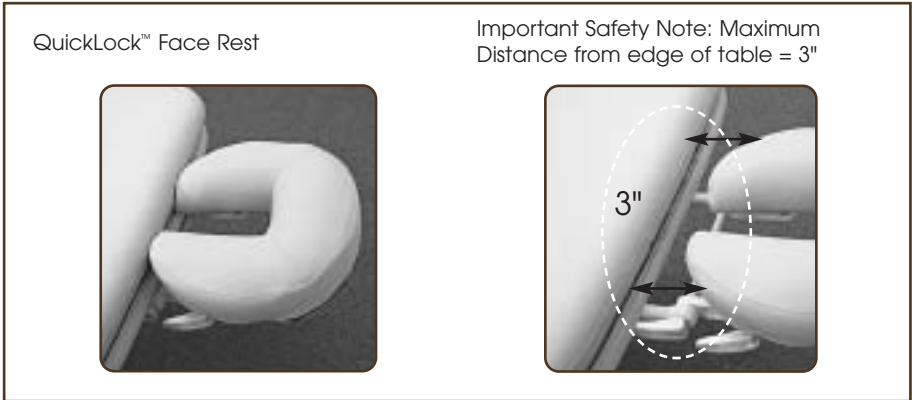
Double articulating action provides nearly limitless positioning options with the QuickLock™ Face Rest. The adjustable pad takes pressure off sensitive facial areas while providing superb support. The QuickLock™ Face Rest can be used in both prone and supine positioning and folds out of the way when not in use or can be removed completely and stored. Adjustments are made easily by loosening the cam locks, adjusting for height and angle and then locking the cam locks into that position.

IMPORTANT



CAUTION

Do Not extend the dowels of the Face Rest further than 3" from the table edge to ensure a stable connection.



Be sure to read all cautions, warnings and instructions given in the manual to prevent injury to both operator and client.

Attaching the QuickLock™ Face Rest:

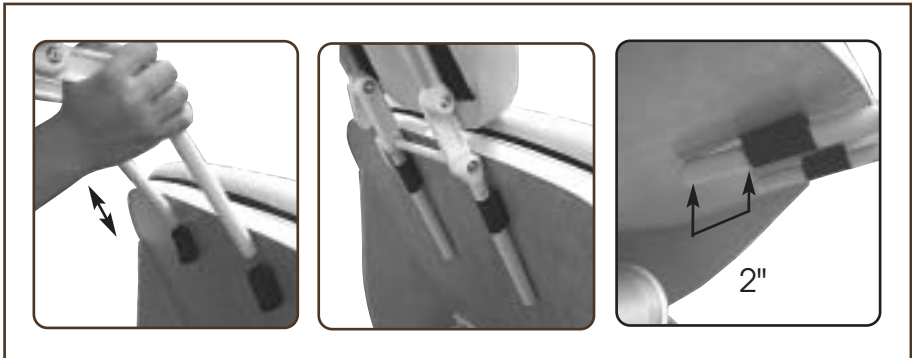
When attaching the QuickLock™ Face Rest, just slide the frame dowels into the webbing loops, being sure to keep the 1st cam lock within 3" of the table to ensure a stable connection. The recommended length of dowel bracing against the backrest should be at least 2 inches.

To remove the QuickLock™ Face Rest, just pull the frame from the webbing loops until it comes free. Set it safely aside.



CAUTION

Do not put excessive weight or pressure on the face rest.



* U.S. Patent #5,177,823

DIRECTIONS FOR USE

- QuickLock™
Face Rest (cont.)

Tips for Great Positioning using the QuickLock™ Face Rest:

- To use the face rest with your clients supine, rotate the face rest pad so that the thick part of the pad supports your client's cervical region. Adjusting the height and angle of the face rest gives your clients perfectly comfortable support.



CAUTION

Do not put excessive weight or pressure on the face rest.



- The face pad is flexible so that you can bring the open ends together or spread them apart to achieve the most comfortable support for any size face. To avoid your client's chin from hitting the spacebar, make sure the pad is narrow enough to support their whole face.



- For appropriate cervical flexion, use the cam locks to adjust the downward angle of the face rest, making sure that the surface of the face rest pad at the chin is not lower than the surface of the table.

* U.S. Patent #5,177,823

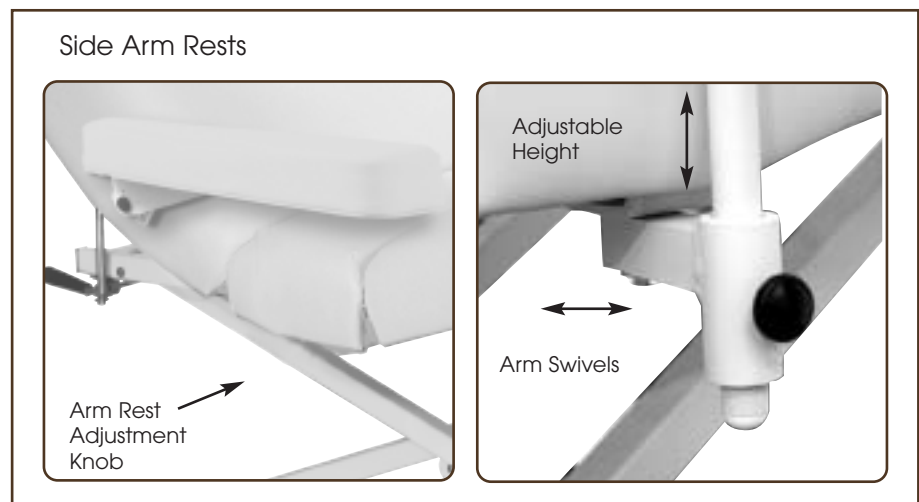
DIRECTIONS FOR USE

• Side Arm Rests

The Side Arm Rests are removable to provide complete access for the therapist and are adjustable in height and rotation to aid in client comfort. Adjustments are fast, simple and easy.

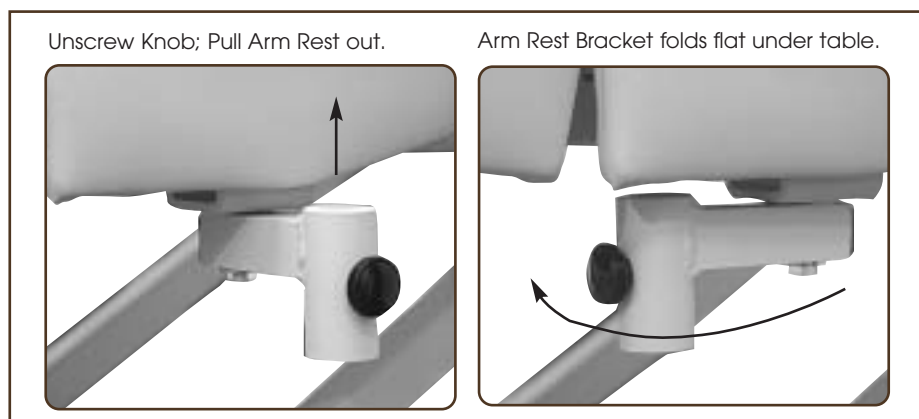
To Adjust the Height and Angle of the Side Arm Rest:

Under the pelvic pad of the table a bracket is mounted with an open sleeve and a locking knob. When you receive the table, it is shrink-wrapped into a secure position under the table. Remove the shrink-wrap and swivel the bracket out from under the table. Unscrew the knob enough to insert the pole of the Arm Rest into the sleeve. You may position the Arm Rest at any height and angle desired, and tighten the locking knob to secure the Arm Rest in that position. The bracket itself will be free to pivot to whatever position of comfort your client needs.



To Remove the Side Arm Rest:

Unscrew the locking knobs and slip the Arm Rest pole out of the sleeve. Rotate the bracket under the table top for safety when not in use. This feature is helpful when doing massage or helping someone get on the table.



DIRECTIONS FOR USE

• Moving the *ProLuxe Europa™*



CAUTION

Before moving the table, disconnect the power cord from the power outlet.



Be sure to read all cautions, warnings and instructions given in the manual to prevent injury to both operator and client.



CAUTION

The table weighs as much as 175 lbs. Use extreme caution when lifting the table to move it. Two people are needed to move the table safely. Be sure to bend from the knees to prevent back strain and possible injury.

IMPORTANT

Be sure self-locking molded rubber feet are flat side down to ensure safety and stability.

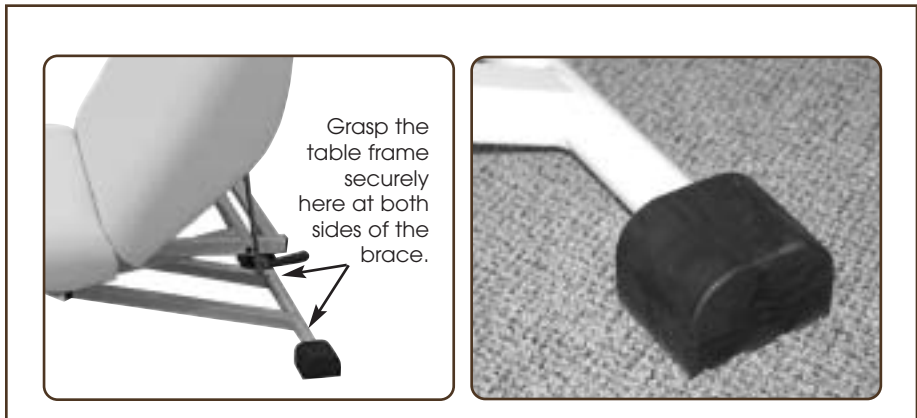
The *ProLuxe Europa™* can be moved and set-up in different rooms thus ensuring that you expend your energy on the client, not the equipment.

To Move the *ProLuxe Europa™* :

The *ProLuxe Europa™* is equipped with two wheels at one end and two self-locking, molded rubber feet at the other. When ready to move the table, first lower the table to its lowest position. Then be sure the power source is disconnected. Place the cord out of the way on top of your table before moving the table.

Pick up both foot controls and lay them on the center of the table. Lay a towel or a cloth down on your table top to protect the surface from any debris from the bottom of your foot controls. Grasp the back rest end of the table and lift it to its highest position. The backrest will lock into the position you choose, allowing you access to the table frame.

Two people are needed to safely move the table. Grasp the table at the brace between the molded rubber feet at the head end of the table. By grasping the table frame firmly at this point, you can raise the table to allow the wheels at the foot end to move freely. Use proper positioning when raising the table by bending at the knees before lifting. This prevents back strain or possible injury.



Move the table carefully to the next location, lower the table and release. Check the self-locking molded rubber feet to be sure they are flat side down. This is the position that “locks” the table into position and allows sturdy height adjustments. Place the foot controls in position on the floor. Connect the power cord to the outlet and test the foot controls. Adjust the back rest to suit your needs as directed on page 5.

TROUBLESHOOTING

• Foot Controls

IMPORTANT



CAUTION

The table weighs as much as 175 lbs. Use extreme caution if turning the table on its side. When turning the table on its side, seek assistance to assure a safe operation.

NOTE:

The new electronic component will be reinstalled in the same manner as the old one. When disassembling please take note of the order, installation method and placement of plugs as the new unit will be reassembled in the same way.



CAUTION

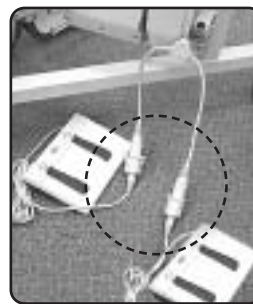
Before doing any work on the unit, disconnect the power cord from the power outlet.



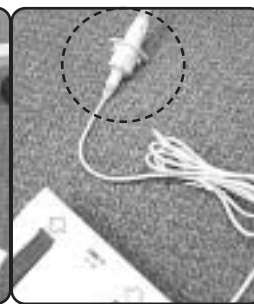
Be sure to read all cautions, warnings and instructions given in the manual to prevent injury to both operator and client.

IF THE ProLuxe Europa™ TOP WILL NOT CHANGE HEIGHT :

- Check the outlet to be sure that it has power and that the power cable is plugged in. Try each Foot Control to see if either works. If one works, then possibly there is a loose connection or a faulty controller.
- *Unplug the power cable from the wall outlet.*
- Make sure that all male and female connectors are firmly pushed into each other. Even a slight misconnection can cause a possible malfunction. Check the connections to the T-connector then remove the motor cover to check the connections to the motor. This cover is held in place by VELCRO® brand hook & loop fastener strips on the sides and crossbar of the table frame; pull up from the crossbar and out to remove.



T-connector to Foot Control;
check both connections



Motor Cover



Good Connection



Poor Connection

- Plug the unit back into the wall and check the controls again. If one or both are still inoperable, then call Customer Service (800-558-8850 for replacement parts (see Parts List, pg 19). Proceed to the next step after receiving the replacement.

TROUBLESHOOTING

• Foot Controls

FOOT CONTROL REPLACEMENT INSTRUCTIONS:

Replacement of the Foot Control will be necessary if the Foot Control does not actuate the function of elevation and the Hand Control is operational.

To Replace the Foot Control, follow these steps:



CAUTION

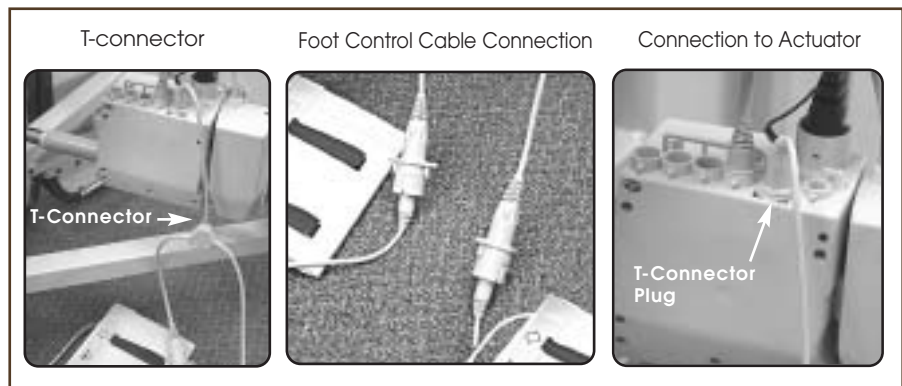
Before doing any work on the unit, disconnect the power cord from the power outlet.

NOTE:

The new electronic component will be reinstalled in the same manner as the old one. When disassembling please take note of the order, installation method and placement of plugs as the new unit will be re-assembled in the same way.

Note: Before proceeding, disconnect the power cord from the power outlet.

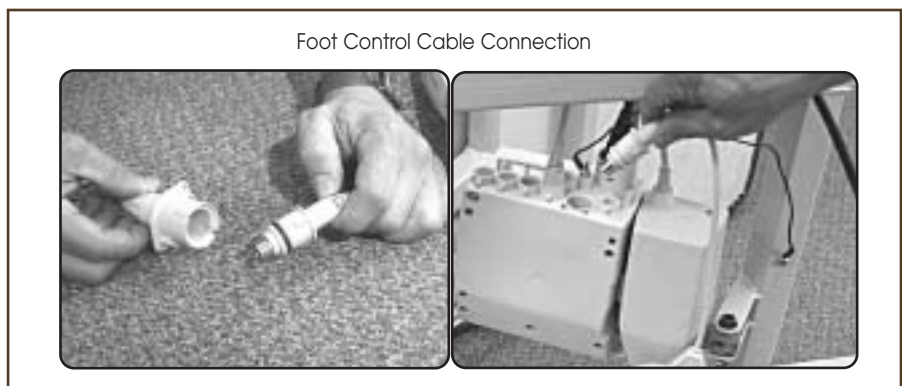
1. The Foot Control is connected through a friction fit connection to a shielded plug T-Connector that is plugged directly into the Motor Actuator.



2. Remove the Foot Control plug from T-connector socket by pulling them firmly apart. Grasp the shielded cable plug and the Foot Control plug and work the two apart until fully disconnected.
3. Obtain the new Foot Control (part no. 4027).
4. Install the new Foot Control by connecting the control's plug to the shielded cable plug of the T-Connector and applying pressure



Be sure to read all cautions, warnings and instructions given in the manual to prevent injury to both operator and client.



- Replacing the Foot Control
- Replacing the Motor Actuator

TROUBLESHOOTING

• Foot Controls (cont)

until it is firmly seated. Check that the T-Connector is firmly seated in the Motor Actuator. Test the functions of the Foot Control. Should the new Foot Control fail to operate, contact the Customer Service Department at 800-558-8850.

• Motor Actuator

MOTOR ACTUATOR REPLACEMENT INSTRUCTIONS

Replacement of the Motor Actuator may be necessary if the Foot Control is not operational even after replacement.

To Replace the Motor Actuator, follow these steps:

► *Note: Before proceeding, disconnect the power cord from the power outlet.*

1. Access the Motor Actuator by removing the cover. This cover is held in place by VELCRO® brand hook & loop fastener strips on the sides and crossbar of the table frame; pull up from the crossbar and out to remove. Carefully turn the table on its side. As a safety precaution, it is highly recommended that assistance by another person is utilized when turning the table onto its side.

IMPORTANT



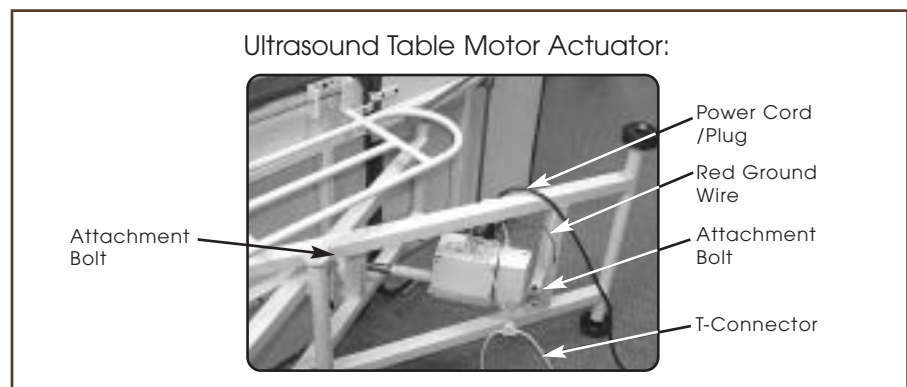
CAUTION

Before doing any work on the unit, disconnect the power cord from the power outlet.



CAUTION

The table weighs as much as 175 lbs. Use extreme caution if turning the table on its side. Seek assistance to assure a safe operation.



2. Remove the bolts that attach the Motor Actuator to the frame.

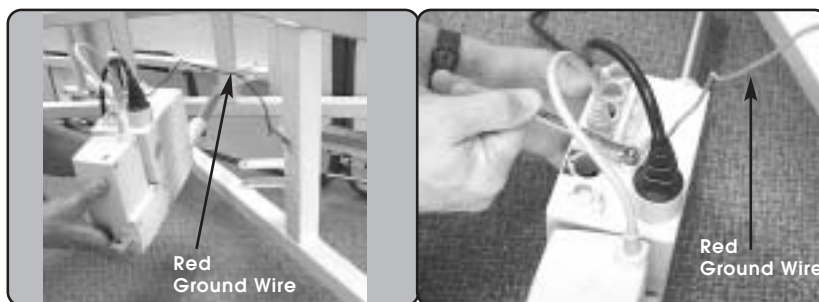


TROUBLESHOOTING

• Motor Actuator (cont)

- After removing the bolts, pull the Motor Actuator out and set it on the floor being careful not to tangle any of the cords or catch them on the frame.
- Remove all electrical plugs & connections from the Motor Actuator. (the power cord, T-Connector Plug for both Foot Controls and including the red ground wire).

Removing Electrical Plugs and red Ground Wire



- Obtain the new Motor Actuator (Part no. 4025).
- Re-attach the red ground wire to the Motor Actuator.

NOTE:

The new electronic component will be reinstalled in the same manner as the old one. When disassembling please take note of the order, installation method and placement of plugs as the new unit will be re-assembled in the same way.

Re-attaching the Motor Actuator



- Reset the Motor Actuator onto the frame as before and rebolt it firmly into place being sure that the red ground wire is safely out of the way.

Note: Adjusting the base slightly to line up with the new motor mounting holes may be necessary. Simply move the scissor action of the frame base in or out to allow the frame to line up with the motor's mounting hole (clevis). Then proceed to install the bolts.



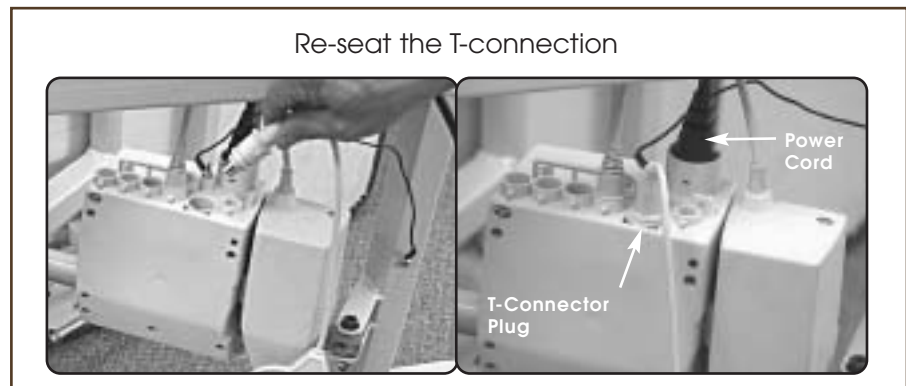
CAUTION

The table weighs as much as 175 lbs. Use extreme caution if turning the table on its side. Seek assistance to assure a safe operation.

TROUBLESHOOTING

- Motor Actuator
(cont)

8. Once the Motor Actuator is re-bolted to the frame, reconnect the T-Connector plug and the power cord plug back into the Motor Actuator by applying pressure to the plugs until they are firmly seated.



9. Replace the motor cover.
10. Place the table back in the upright position. Test the functions of both Foot Controls. Should either of the Foot Control still fail to operate, contact the Customer Service Department at 800-558-8850.

There are no other in-the-field servicable parts on the *ProLuxe Europa*[™]. For all other questions, technical assistance or to make arrangements for other repairs or replacements, please contact Customer Service at 800-558-8850.

CARE & CLEANING

- How to Care for Your Upholstery
- How to Care for Your Table Base & Controls

CARE & CLEANING

• Upholstery



Be sure to read all cautions, warnings and instructions given in the manual to prevent injury to both operator and client.

IMPORTANT



CAUTION

Before cleaning with any liquid cleaner be sure to unplug the power cord from the power outlet.

• Base & Controls

HOW TO CARE FOR YOUR UPHOLSTERY:

In order to maintain the quality and ensure the life of the *ProLuxe Europa*[™], here are some preventative steps that can be taken to protect the upholstery on the table and accessories.

- Protect your *ProLuxe Europa*[™] and accessories with sheets and fleeces. We offer both fitted sheets and thick fleeces that protect your upholstery fabric against oil stains while offering comfortable 100% cotton flannel softness to your clients. You can also preserve your face rest and bolsters with 100% cotton flannel covers and fleeces.
- Clean your upholstered items only when needed with a mild detergent or Green Windex. A diluted 1/100 bleach solution for disinfecting can be used. Dry the table immediately after cleaning to remove excess cleaning solution. Using strong cleaners, such as alcohol, acetone, higher concentrations of bleach or other products that contain high concentrations of these substances, can shorten the life of your fabric, or discolor it. Note: *Damage caused by them will not be covered under the warranty.*
- Avoid extremes in heat. Very cold temperatures can make your fabric prone to cracking. Very high temperatures can cause the fabric to stretch permanently.
- Avoid exposing your products to direct sunlight for extended periods of time. This can lead to fading and cracking of the fabric.
- Use an anti-slip pad to prevent oil from reaching the upholstery and to keep your sheets from slipping.

Caring for your *ProLuxe Europa*[™] upholstery fabric involves more than just protecting it from general abrasions, cuts and punctures. We offer most of the products mentioned above in our therapeutic equipment catalog.

Therapeutic equipment may be reupholstered for a charge, but you can lengthen the life of the upholstery fabric on your hybrid lift by following these quick and easy suggestions.

GENERAL CARE OF EQUIPMENT COMPONENTS:

- Use only a mild solution of 4:1 diluted non-alcohol cleaner such as 409[®], Fantastik[®] or some other non-abrasive cleaner to wipe down the metal surfaces of the table. Apply with a damp (not wet) lint-free cloth. Be sure excess liquid does not drip onto, or into, any of the electrical controls or mechanisms. Be sure that the unit is unplugged before cleaning these areas. Wipe these areas carefully with a lint free cloth.
- The electronic powering mechanism of your *ProLuxe Europa*[™] requires no general maintenance or lubrication.

SPECIFICATIONS

ProLuxe Europa™

| | |
|-----------|------|
| Model No. | PXCT |
|-----------|------|

ELECTRICAL SPECIFICATIONS






| Designed For: | North America | Europe | Switzerland | United Kingdom | Japan/Korea |
|-----------------------------------|---|---|---|---|---|
| Voltage/Current Service Available | 120 VAC/ 20 amp | 220 VAC/ 10 amp | 220 VAC/ 10 amp | 220 VAC/ 10 amp | 100 VAC/ 20 amp |
| Current Consumption | 1.5 amps | .8 amps | .8 amps | .8 amps | 1.8 amps |
| Input Frequency | 60 Hz | 50 Hz | 50 Hz | 50 Hz | 50/60 Hz |
| Voltage Output | 24 VDC | 24 VDC | 24 VDC | 24 VDC | 24 VDC |
| Electric Shock Protection | Class I Equipment | Class I Equipment | Class I Equipment | Class I Equipment | Class I Equipment |
| Tabletop Applied Part |  Type B Applied Part |  Type B Applied Part |  Type B Applied Part |  Type B Applied Part |  Type B Applied Part |
| Table Top IEC 529 Rating | IPX0 | IPX0 | IPX0 | IPX0 | IPX0 |
| Mode of Operation | Continuous Operation @ 10% Duty Cycle | Continuous Operation @ 10% Duty Cycle | Continuous Operation @ 10% Duty Cycle | Continuous Operation @ 10% Duty Cycle | Continuous Operation @ 10% Duty Cycle |

TABLE SPECIFICATIONS

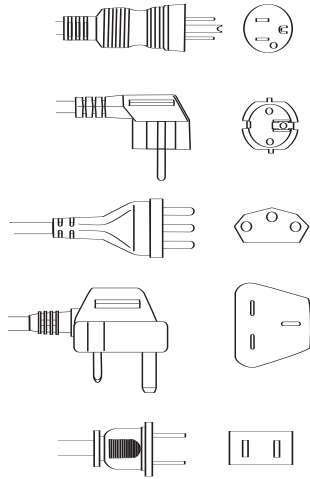
| | | | | | |
|------------------|------------|----------------|----------------|----------------|----------------|
| Length: | 72" | 182 cm | 182 cm | 182 cm | 182 cm |
| Width: | 29" 31" | 74 cm 79 cm | 74 cm 79 cm | 74 cm 79 cm | 74 cm 79 cm |
| Height Range | 18" - 34" | 46 cm - 86 cm | 46 cm - 86 cm | 46 cm - 86 cm | 46 cm - 86 cm |
| Weight | ~ 175 lbs. | ~ 79 kg | ~ 79 kg | ~ 79 kg | ~ 79 kg |
| Shipping Weight | ~210 lbs. | ~ 95 kg | ~ 95 kg | ~ 95 kg | ~ 95 kg |
| Lifting Capacity | 550 lbs. | 250 kg | 250 kg | 250 kg | 250 kg |

| | |
|---------------------|---|
| Storage & Transport |  Temperature: -10° C - 60° C Humidity: 60% relative humidity During transport, DO NOT stack containers.  Pressure: no limitations known |
|---------------------|---|

- Power Lead Plugs
- Symbols

PRODUCT IDENTIFICATION

• Plugs



POWER LEAD PLUGS

| OAKWORKS® Part #: | Voltage (AC) | Power Cord Plug |
|---|---------------|--|
| 5097-1 | 120v 60 Hz | 3 prong grounded hospital grade; North America |
| 5097-3 | 220v 50 Hz | Continental Plug; Europe |
| 5097-4 | 220v 50 Hz | Swiss plug; Switzerland |
| 5097-2 | 220v 50 Hz | British plug; United Kingdom |
| N/A (Plug comes w/Control Box; order Control Box order pn #4026-3) | 100v 50/60 Hz | 2 prong polarized plug; Japan & Korea |

LIST OF PARTS

ProLuxe
Europa™

MODEL PXCT

| Part No. | Description |
|----------|--|
| 4025 | Actuator (1) |
| 9013 | Hand Control with Coil Cord & Plug (1) |
| 2043 | Foot Control with Cord & Plug (2) |
| 4046-1 | 120 Volt Control Module / North America |
| 4026-2 | 220 Volt Control Module / Swiss - Europe - United Kingdom |
| 4026-3 | 100 Volt Control Module / Japan - Korea |
| 5097-1 | Power Cord /North America |
| 5097-2 | Power Cord / United Kingdom |
| 5097-3 | Power Cord / Europe |
| 5097-4 | Power Cord / Swiss |
| 3560-03 | Side Armrests (2, includes frame & cushions) |
| 6046-03 | Side Rest Arm Cushion (1) |
| | QuickLock™ Face Rest (2 parts) |
| 0218 | - Platform (1) |
| 2410-03 | - Crescent Face Rest Pad(1) |

 Customer Service: 800-558-8850

WARRANTY STATEMENT

| <i>ProLuxe Europa</i> [™] | | Model No. PXCT | |
|---|------------------------|--------------------------|----------|
| FRAME/ UNDERSTRUCTURE | UPHOLSTERY /PADDING | ELECTRICAL COMPONENTS | SHIPPING |
| Limited Lifetime Warranty — original owner; up to 5 years after model is discontinued (International Sales: Warranty-10 years) | 5 years | 2 years | no |

All warranties are limited to factory-provided replacement parts, factory repair or replacement, at the discretion of OAKWORKS®. OAKWORKS® only covers parts and labor on field repair of stationary products.

All warranties exclude damage caused by improper set-up, accident, abuse, misuse, neglect, use for other than intended purpose or reasonable wear such as tears in the upholstery.

All warranties are invalidated by non-factory modifications and unauthorized repairs, which will immediately terminate all liability by OAKWORKS® for the product or damages caused by its use.

The buyer and its customers shall be responsible for proper set-up and use of the products as well as any supervision required for safety. In no event shall OAKWORKS® be liable for any special, indirect, consequential, incidental, exemplary or punitive damages or costs. Use of non-approved cleaning solutions voids the guarantee on all fabrics.

The warranties set forth herein are the sole and exclusive warranties provided by OAKWORKS®. There are no other warranties, representations or guarantees provided by OAKWORKS® either expressed or implied, including warranties of merchantability and fitness for a particular purpose. Warranty valid with proof of purchase.

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